



Terms and Conditions of Hire

Confirmation of Booking

By paying a deposit (confirmation of a booking) the Charterer acknowledges these Terms and Conditions. A **deposit** of \$500 is payable upon confirmation, with the **balance** to be paid 3 weeks prior to travel. If a booking is made less than 21 days from cruise date, full payment is required on confirmation.

Final Payment

Full payment is to be made 3 weeks prior to travel. The total amount due will be calculated on the final number of guests advised at this time. All costs for boat charter and food (if applicable) to be paid as one payment. Please, no individual payments from guests.

Cancellations

More than 42 days from travel: Deposit will be refunded.

Between 42 – 21 days: Loss of deposit.

No cancellations within 20 days of travel. Forfeiture of full payment will apply.

Changes to catering numbers

If catering, final numbers to be advised no later than 2 weeks prior to travel for a buffet meal, or 1 week prior for finger food. Minimum numbers for catering are 20 passengers.

Responsible Service of Alcohol

As the licensee, the Operator is bound by the QLD Liquor Act and must abide by the guidelines for the responsible service of alcohol. Please note that it is an offence for individuals to either carry liquor onto the vessel on arrival or from the vessel on disembarkation.

All persons under the age of 25, as per liquor license requirements, will be asked to show photo ID.

The number of passengers aged under 18 years of age to be disclosed to River City Cruises, by the hirer, at time of booking. Any additional passengers UNDER 18 are also required to disclose their age at confirmation of booking.

The hirer agrees that no passengers will supply persons under 18 with alcohol. If this occurs the charter will cease immediately and the hirer automatically forfeits all monies, including the bond.

Charter Course

The course to be undertaken during the Charter may be agreed in advance with the Operator or Master, however the Charterer acknowledges that the Master always has the sole discretion to take whatever action is necessary to protect and maintain the safety, welfare and good order of the vessel, its passengers and crew.

Disembarkation

Guests are given a **15 Minute** window in which to disembark after a cruise. Time in excess of this 15 min is charged at a pro-rata hourly rate.

Responsibility of Hirer

The Charterer is at all times responsible for the conduct of the Charterer's group. The Charterer shall indemnify the Operator in respect of any loss or damage to the vessel or its equipment or fittings howsoever caused by a member of the Charterer's group. Fair wear and tear excepted. A bond of \$500 will be required upon boarding the vessel and will be refunded within 24 hours after the finish time of the charter if no damage is found to the vessel and no excessive cleaning is required.

Conduct

Passengers arriving intoxicated will not be allowed to board and a refund will not be issued. Passengers are expected to follow crews' directions and vessel signage regarding passenger and boat safety. There is a strict no drugs and no smoking policy. If passengers become aggressive or overly intoxicated, this could lead to the boat returning to its berth and passengers asked to disembark. If this happens, there will be no refund.